

TERMS AND CONDITIONS OF OPERA LOUNGE OR CULINARY PACKAGES

Table reservations, opting and booking

Table reservations are processed in the order in which they are received and according to the available seats.

Individuals are able to book seats in the Opera Lounge either online at www.operimsteinbruch.at or by contacting our festival office by telephone at +43 2682 65065. If you wish to book a table with your friends, please make your reservation under one name and in one process. This will enable us to book all of your seats at one table.

For **groups of 20 persons or more** we offer an option to opt for opera tickets and seats in the Opera Lounge depending on availability. Please contact the festival office at +43 2682 65 0 65-865 or send an email to tickets@panevent.at or contact our event department at +43 664 965 7930, opernlounge@arenaria.at.

The above guidelines on opting, booking and payment apply also to our culinary packages. No discounts or free seats can be granted for services in the Opera Lounge and for our culinary packages.

Service

Any and all beverages of our product range are included in the package price. The offer is valid on the booked day of the performance and is limited to the consumption of beverages and meals in the booked scope and in the booked area (Foyer Park, Winegrower Area or Opera Lounge).

All prices are stated in Euros and include the applicable taxes and duties at the legal rate. If individual services belonging to the offer are unavailable, we reserve the right to exchange them with at least equivalent services and products.

All advertising material that we are to place in the booked area must be provided in due time and be picked up after the date of the performance.

Access to the Opera Lounge and the reserved area

After payment, you will receive your opera ticket and a ticket for the culinary package you booked. When you enter the Opera Lounge or your booked area, your "Kulinarik" ticket will be exchanged for a VIP bracelet. Please wear it for the entire night to have unrestricted access to your area.

Bad weather for Opera Lounge, Foyer Park and Winegrower Area

Both the Opera Lounge and all bookable areas are located outdoors and have no roof. The service sequence might therefore be impaired in case of bad weather. In case of heavy rain, we reserve the right to serve all booked services within a shorter period of time. In case of a full cancellation, you will receive a refund of the price for the package you booked. As soon as you have consumed the culinary services, no (partial) claims for refund can be asserted - even in case of a cancellation due to bad weather.

Event Organiser

ARENARIA GmbH, Wollzeile 1-3, 1010 Vienna, Austria

Organisation Office

ARENARIA GmbH, Schloss Esterházy, 7000 Eisenstadt, Austria

www.operimsteinbruch.at